Dan Long 649 Starstone Drive Lake Mary, FL 32746-6397 September 25, 2007

Aesha Hemmings-Slayton Bright House Networks 5399 Old Cheney Hwy Orlando, FL 32807-1960

Dear Bright House:

This letter is to inform you that I give permission to Bright House to perform work at my home (5399 Old Cheney Hwy, Orlando, FL 32807-1960) with the following conditions:

- Please using existing outlets, when possible.
- Please keep drilling holes through outer walls to an absolute minimum,
- Please keep wires neat as possible.
- Please refrain from running multiple wires along the same route or along the whole house.

Please contact me directly at 407-399-2625 for authorization of work if you can not meet the above requirements.

Also I would like to request that the following be performed:

Please run wires underground (under driveway, sidewalk). If this is NOT at all
possible, please raise the cable as high as much as possible (keeping it as taut as
possible), several times in the past, large moving trucks snagged the cable and
either pulled down the cables or the poles, itself!

Sincerely,

Dan Long Landlord

cc: Bright House Networks